



Identity Management 101

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Vision

- Citizens and businesses enjoy simple, convenient and protected access to multi-jurisdictional services in a manner they choose and control.
- Governments in Canada are trusted, collaborative leaders in citizen-centred service delivery.

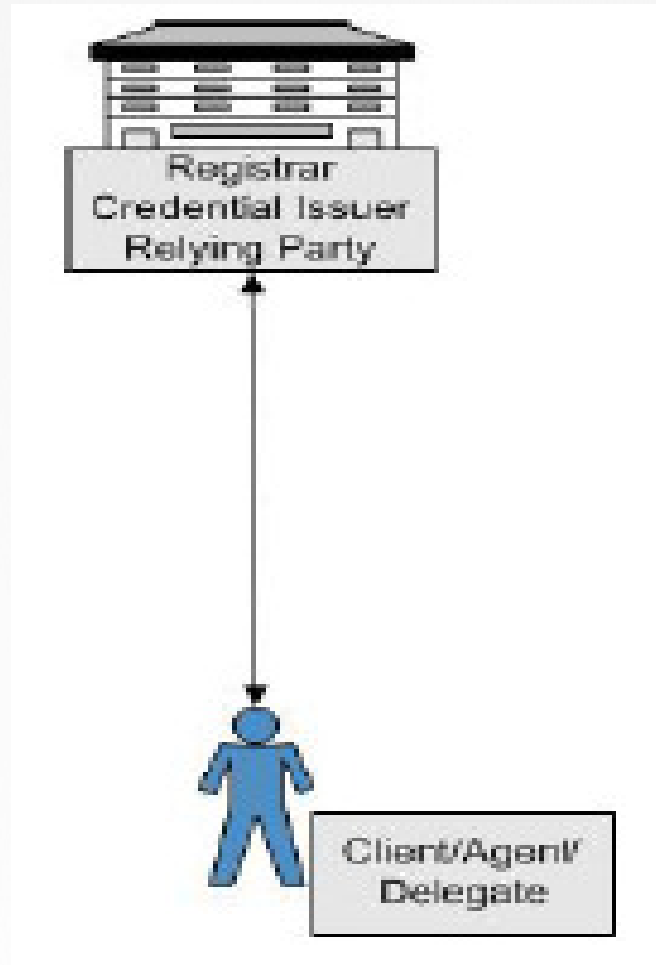


Achieving the vision must integrate many disciplines & perspectives:

- information architecture, privacy & security
- citizen-centred service delivery
- compliance with relevant laws
- multi-program/jurisdictional collaboration
- common policy & standards
- flexible & scaleable technology
- different levels of identity assurance based on risk

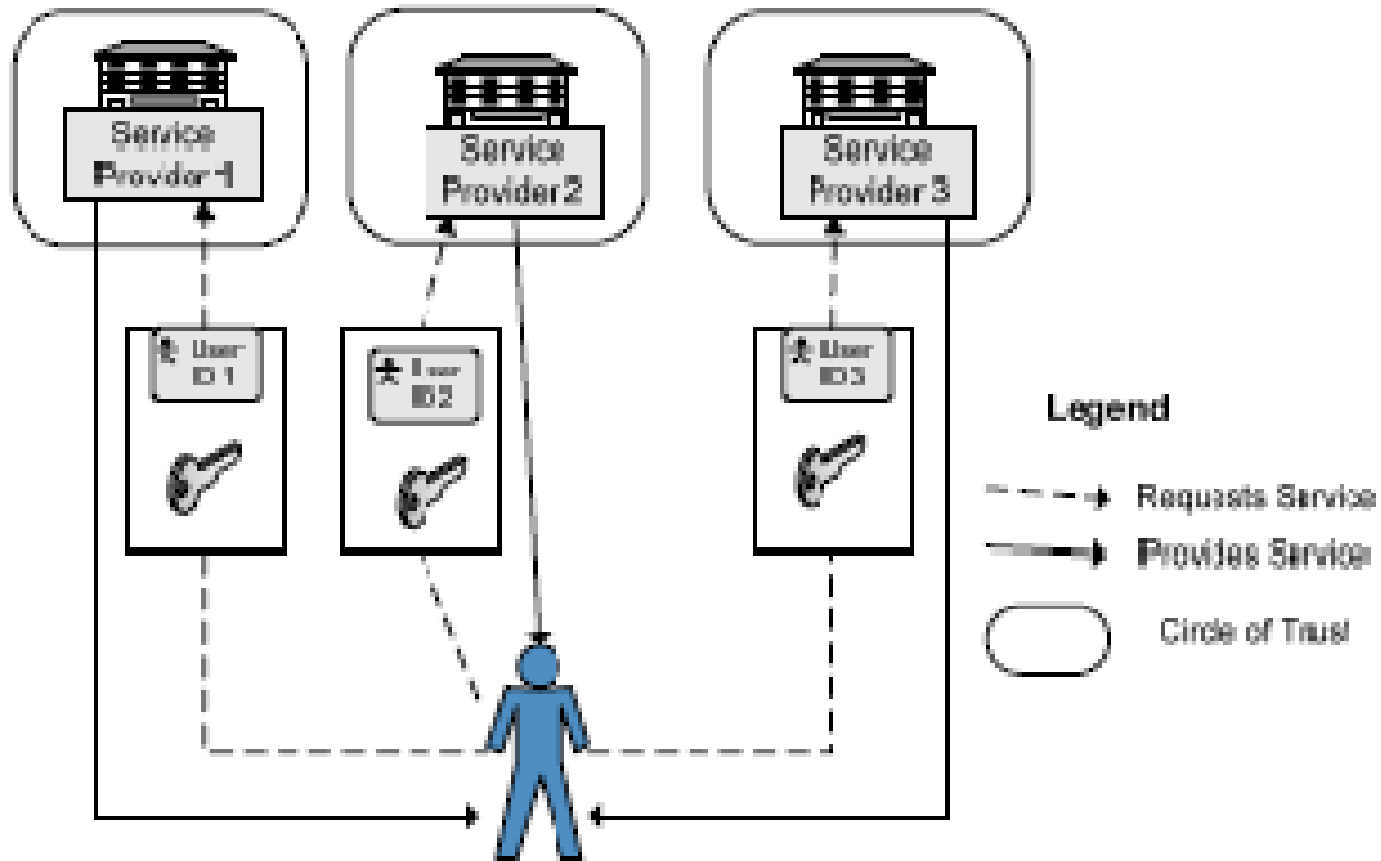


Traditional Service Model



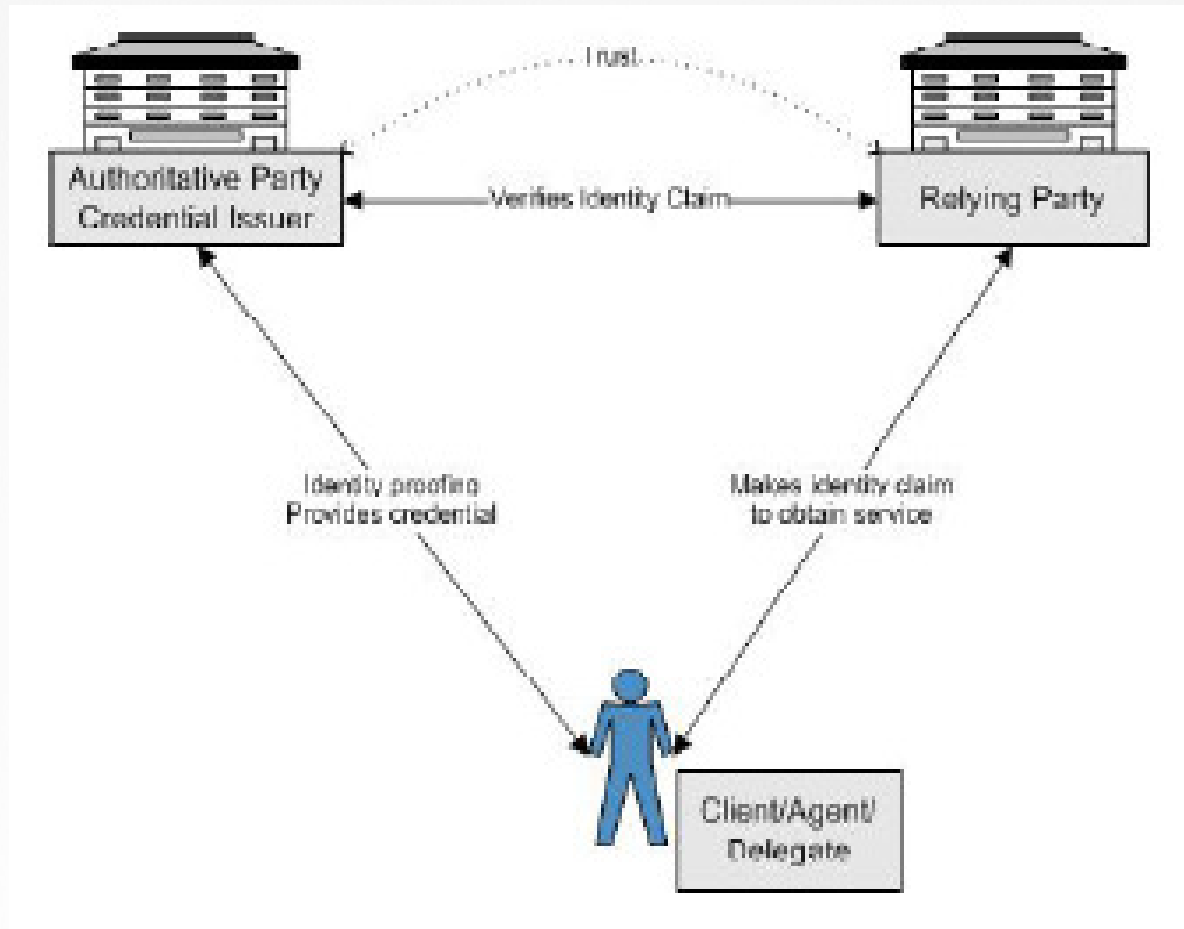


Decentralized ID Management



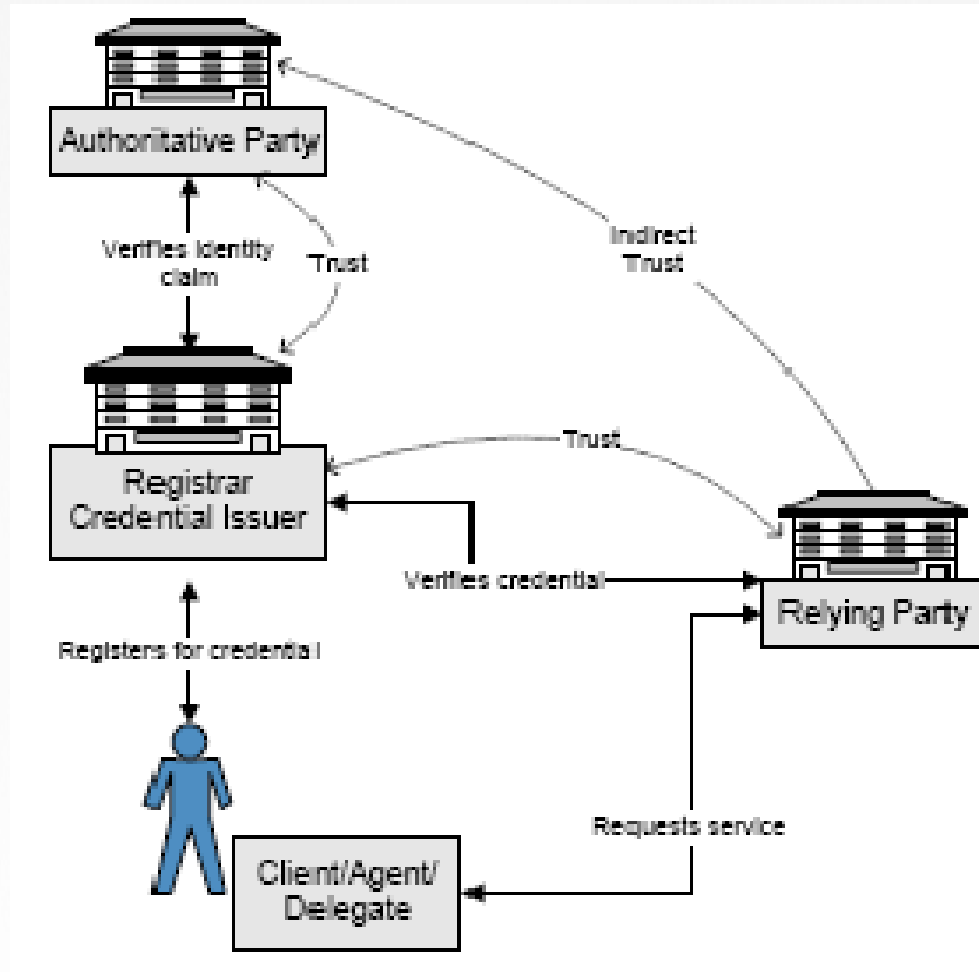


Authoritative Credential



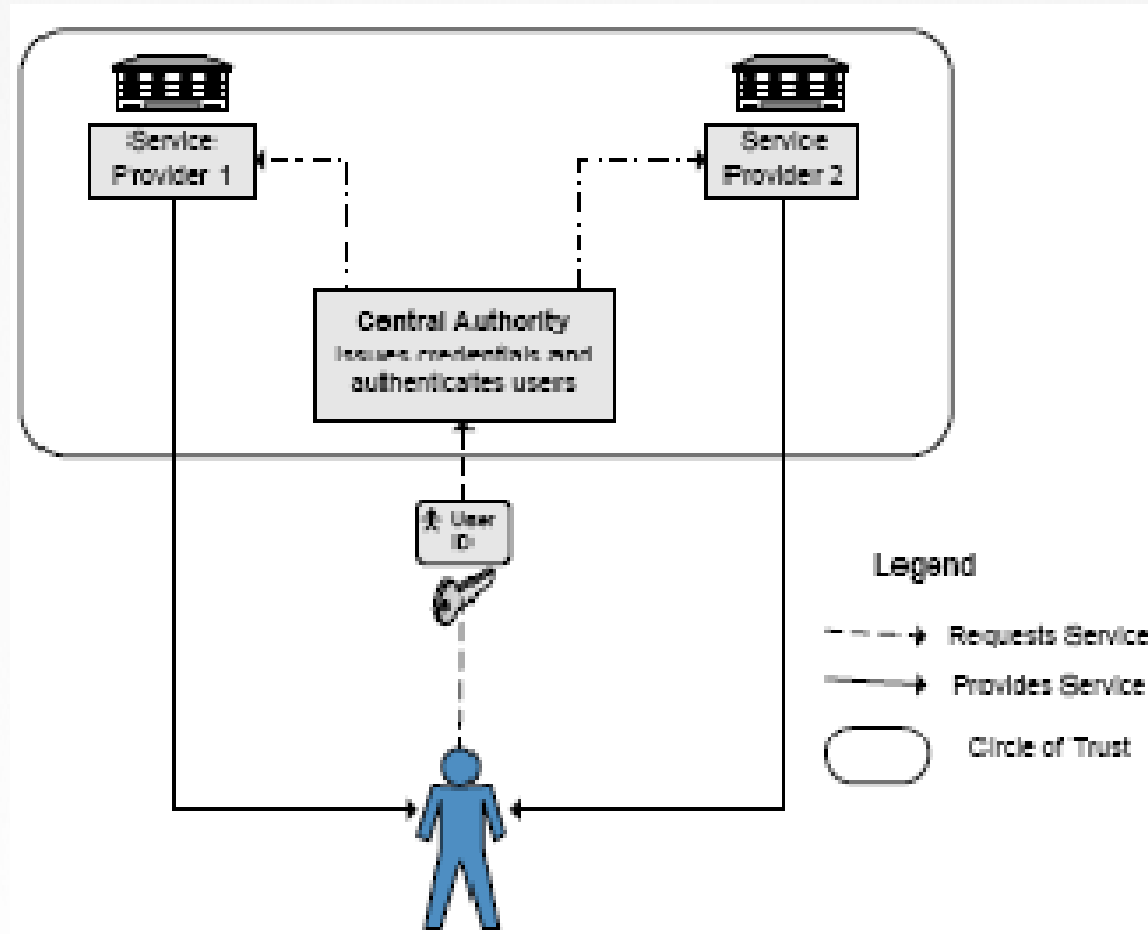


ID Authority/Credential Split



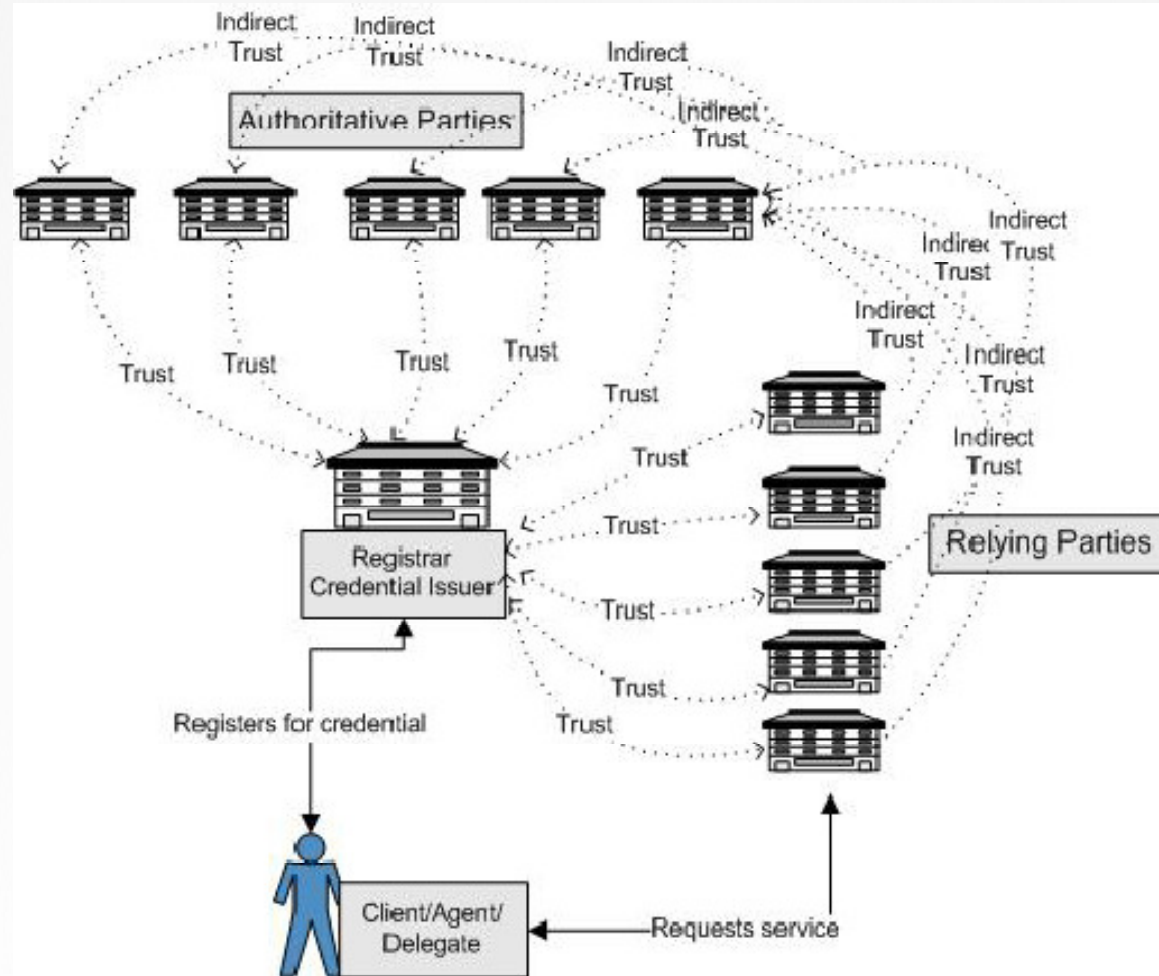


Centralized ID Management



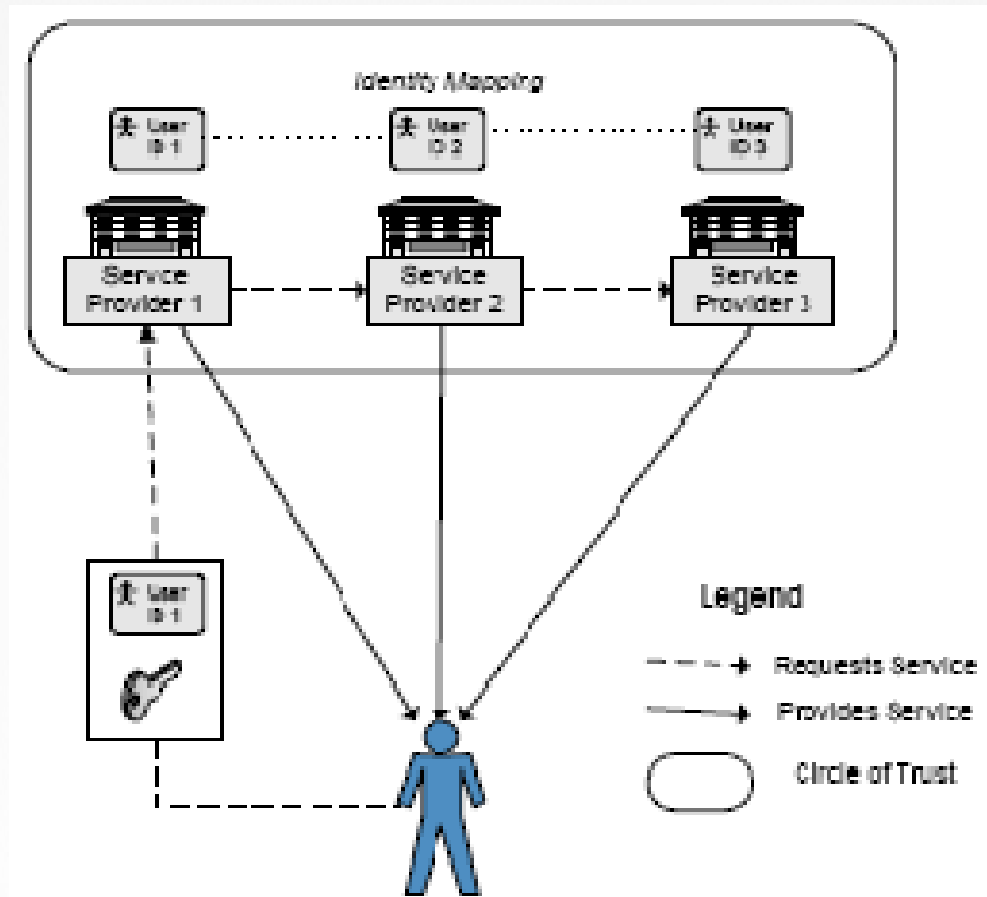


Multiple parties





Federated ID Management





IdM&A Principles

1. justifiable & proportionate
2. client choice, consent & control
3. limited information for a limited use
4. client-focused, consistent experience
5. diversity of identity contexts & systems
6. trusted & secure environment
7. transparency & accountability
8. enduring solution



Justifiable & Proportionate

Requirements and uses should be justifiable & proportionate to the task:

- authorized use of identity information
- identify for a specific reason
- risk-based approach
- proportional & appropriate means
- cost-effective



Client Choice, Consent & Control

Clients should have choice, consent & control over their identity credentials and the uses to which they are put:

- choice of channels
- informed consent
- client control



Limited Information for a Limited Use

Use of identity information should be limited to a specific purpose and to justifiable parties:

- least amount of identity information
- limit use to specified purposes
- limit access to justifiable parties



Client-focused, Consistent Experience

IdM&A processes should be client-focused and provide a consistent experience:

- client-focused & responsive to individual needs
- seamless, consistent experience across identity contexts, channels & jurisdictions
- clear communications



Diversity of Identity Contexts & Systems

An IdM&A environment should recognize a diversity of identity contexts & systems:

- diversity of identity contexts
- diversity of identity systems



Trusted & Secure Environment

IdM&A should be provided in a trusted and secure environment:

- trusted service
- secure environment
- accuracy & integrity



Transparency & Accountability

All IdM&A activities should be transparent and accountable:

- transparency
- shared accountability & responsibility



Enduring Solution

IdM&A processes & methods should provide an enduring solution that is technologically neutral, flexible & scalable:

- technologically neutral
- scaleable
- reduce administrative weight & complexity



Next Steps

